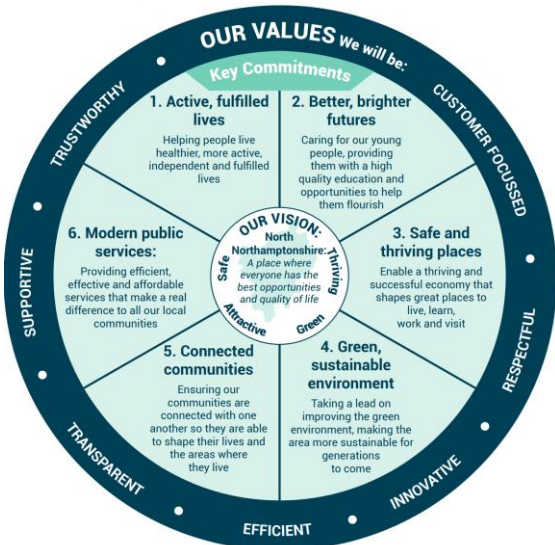


Key Unitary challenges

- Town Centre Regeneration
- Climate and Environment
- Restoration of Services
- Changing Demographics
- Integrated Care Services
- Connectively 200km+ roads
- Growth
- Reduced Budget
- Disaggregation
- Covid-19 Reset

Vision, Value & Commitments



TRANSFORMATION STRATEGY 2021-23

Collaboratively designed customer centred approach to service delivery. Changing, evolving, improving, sustaining and maximising the offer to benefit all our customers.

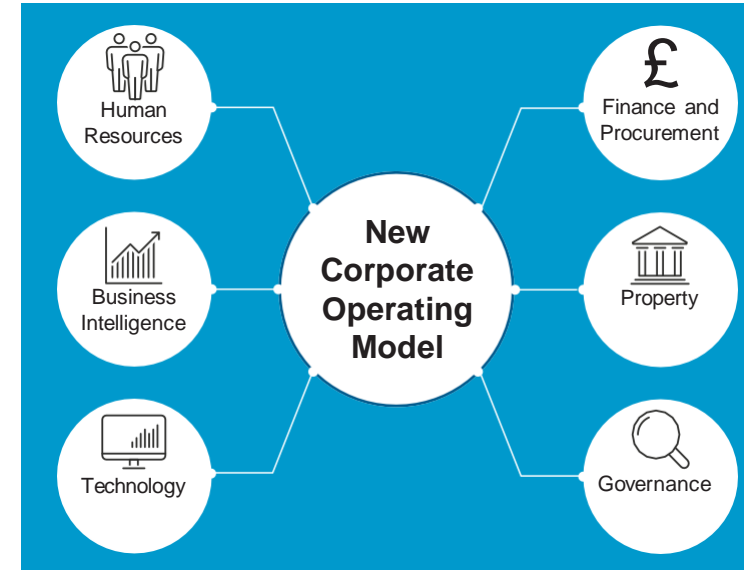
We're not being transformed, we are transforming!

Transformation is important to the organisation to be able to: Embrace growth, develop, improve, drive, increase and better our processes, people and experience.

The Offer

- Working together to believe the impossible possible
- Looking outwards for breakthrough and fundamental change
- Develop innovation and design-thinking skills and capabilities
- Flexible resource model; Right skills, right resources, at the right time
- Drive and deliver sustainable service change
- Respectful challenge
- Promote the desired culture of the organisation

Getting the foundations right



Transformation Key Areas

Service Improvement Structures	Critical Business	Disaggregation
Prioritise Enabling services reshaped / improved	Critical Projects	Review, design & deliver splitting of West / North Northants hosted / shared services
All services stabilised	How we operate	
	Ways of working	